



September 9, 2021

Dear Employees, Residents, Families and Responsible Parties;

Reference: Update on Aloha Nursing Rehab Centre's COVID-19 outbreak.

We continue to work closely with Hawaii Department of Health(DOH) and Hawaii Disease Control Outbreak Division (DOCD).

We received results of our second round of outbreak interval testing, we are pleased to report that residents and employees test results were all negative. No new cases identified.

Update on residents who had tested positive for COVID:

- As of today Thursday, 9/9/21 eight residents have completed their 14-day quarantine. All eight residents have recovered and are doing well.
- By Monday, 9/13/21 an additional three residents are expected to complete their 14-day quarantine. These three residents are continuing to recover (are symptom free) and are doing well.
- The remaining three residents are expected to complete their 14-day quarantine on 9/17/21. These residents are continuing to recover (have minimal to no symptoms) and are doing well.

Our admissions team and nursing department will continue to make contact with responsible parties and emergency contacts providing updates on loved one and the facility.

In-person visitations

As of today 9/9/21 Hawaii Department of Health has provided direction regarding when we can resume visitation.

- The facility must clear **all residents** 14-day quarantine before the facility can resuming in-person visitation.
- If the facility continues to have no new COVID cases between now and 9/17/21, we will be able to resume "modified visitation" on 9/18/21.
- The "modified visitation" will start by offering residents and families outdoor lanai visits only.

We encourage families to remain in contact with loved ones virtually. We offer various ways for family members to stay connected with their loved ones through video chat, calling, texting, or other forms of social media formats, we are here to help make it happen. Please contact **Therapeutic Recreation (activities department)**, at **(808) 441-9553** to schedule telephone calls and virtual sessions via FaceTime, Duo or Zoom.

We encourage employees and resident families to be conscientious and take the necessary safety precautions when participating in gatherings and while out in the community.

We continue to encourage residents, employees and visitors to get vaccinated. We now know that the COVID vaccinations does not prevent a person from contracting, experiencing symptoms and spreading the virus. The benefits of receiving COVID vaccinations has proven to prevent severe illness, hospitalization, and death. If you or your loved one is not vaccinated, please reconsider getting vaccinated. We are receiving questions regarding the 3rd dose of the COVID vaccination (booster shot). Yes, we will be offering the 3rd dose of the

vaccine to residents and employees. We are working with our pharmacy (Pharmacare). We will notify residents, responsible parties and employees as soon as vaccination clinic dates and times are confirmed.

We will get through this together.

If you have any questions, please feel free to contact us at (808) 247-2220. You may also visit our website at www.alohanursing.com for regular updates.

Sincerely,
Vanessa Bruns,
Quality and Compliance Officer